

Completion Acknowledgment Form

Congratulations on your new NYS Clean Heat Program-eligible heat pump system.



NYS Clean Heat

NYS Clean Heat-eligible equipment is designed to provide your family or business with year-round comfort, while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers.

Please take a few minutes to review and acknowledge the following information regarding your project:

Customer Name:
Customer Address:
Customer Email Address:
Customer Mailing Address (If Different From Address):
Customer Phone Number:
Central Hudson Customer Electric Account Number:
Participating Contractor:
Project Information:

Incentive Category Being Applied For	Central Hudson Customer Incentive	
Check One Per Category:		
Space Heating – Dwelling Unit	Single Family	Apartment or Single Family Home < 1,000 Sq. Ft.
2 ccASHP: Full load heating	☐ \$5,000	☐ \$3,000
2B ccASHP: Full Load Heating With Decommissioning	☐ \$8,000	☐ \$5,000
3 GSHP: Full Load Heating (Retrofit)	☐ \$18,000	☐ \$8,000
3 GSHP: Full Load Heating (New Construction)	☐ \$8,000	☐ \$4,000
4 ccASHP: Partial To Full Load Heating	☐ \$3,000	☐ \$1,000
Water Heating		
5 Domestic Water Heating	☐ \$1,250	
5B Geothermal Desuperheater	☐ \$100	

Status of Existing Heating System
Check One: ☐ Removed by Contractor ☐ Decommissioned by Contractor ☐ Left in Place ☐ Not Applicable (New Construction or No Prior Existing System)

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Incentive Payment Option

Check One: ☐ Instant Discount Provided by Contractor ☐ Mail Customer a Check ☐ Other Third-Party Payee

Company:

Contact:

Street Address:

City:

State:

ZIP:

Email:

Phone:

Customer Education and Information

- ☐ Contractor has configured the NYS Clean Heat-eligible equipment installed in this project to be the primary heating source in all spaces into which it is installed.
- ☐ Contractor has educated the customer on the objective of the NYS Clean Heat Program to minimize the use of heating fuels and about how to operate and maintain the installed system to keep it as the primary heating system.
- ☐ Contractor has provided the customer with printed product warranty, operation and maintenance, and contractor contact information.

Customer Acknowledgment

I hereby affirm that all information regarding the completed installation of NYS Clean Heat Program-eligible equipment described above is accurate and true to the best of my knowledge and that Central Hudson has provided or will provide a Customer Incentive, through the Incentive Option selected above. I have read and agree to the terms and conditions for Customers participating in the Program, below.

Customer Signature:

Date:

Customer Terms and Conditions for the NYS Clean Heat Program

- Equipment and services must be purchased Jan. 1, 2026, through Dec. 31, 2026.
- Work must be completed by a Participating NYS Clean Heat Contractor.
- Incentives are available for electric customers of Central Hudson.
- It is the responsibility of the customer to ensure that all requirements for the rebate are met and that all required documentation is provided.
- Rebate payments will be based on the equipment purchase date.
- Failure to provide any of the required information will prevent processing of the application.
- Central Hudson reserves the right to review the installations in order to ensure compliance with all program requirements. Central Hudson may choose to review locations to verify completion of the projects and to measure and verify energy savings. Such reviews will be made at a time convenient to the applicant, with advance notice given to the applicant. Misrepresentation of installation location or measure eligibility may result in forfeiture of the incentive award.
- Program procedures, requirements, and rebate levels are subject to change or cancellation without notice.
- One rebate check will be issued to the customer for each approved and completed application. Where applicable, a separate check will be issued to the contractor for each approved and completed application.
- Installations must be completed in accordance with all laws, codes, and other requirements applicable under federal, state, and local authority.
- The customer is urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate.
- The customer verifies that he or she has not received any other incentives from any other state programs for the same equipment for which a rebate is being requested in this form.
- Central Hudson assumes no responsibility for the performance of the equipment and equipment warranty; the quality of the work, labor, and/or materials supplied; and/or the acts or omissions of the Trade Ally.
- The equipment must be purchased new and installed at the above listed customer location.
- The customer hereby relieves and indemnifies Central Hudson of any and all liability associated with this project.
- The customer understands that he or she may be contacted by Central Hudson via survey or questionnaire to provide feedback on his or her satisfaction with the program.
- Information Sharing with the New York State Department of Public Service (NYSDPS) and the New York State Energy Research and Development Authority (NYSERDA): Customer of Central Hudson agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with NYSDPS staff and NYSERDA, including its agents or authorized representatives, consistent with NYSERDA's New York State Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities. (For clarity, the term "project level" includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building, or subsets of the project.)