

Clean Heat Program

Participation Acknowledgment Form

Congratulations on your decision to participate in the Clean Heat Program. Your new heat pump system will be designed to provide you and your family with year-round comfort, while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers. Please review and acknowledge the following information regarding your project.

Required Fields

- Customer Name (account holder): _____
- Customer Email: _____ Customer Phone (with area code): _____
- Customer Address: _____
- Customer Con Edison Electric Account Number: _____
- Customer is a ☐ Renter or ☐ Owner (please check one)
- Landlord Name (if applicable): _____
- Landlord Email: _____ Landlord Phone (with area code): _____
- Common Area Con Edison Electric Account Number: _____
- Heating Account Number (if Con Edison): _____
- Participating Contractor: _____

Proposed System Type	Total Project Cost	Proposed Customer Rebate*	Amount Customer Paid (total project cost minus rebate)
The proposed system type is (check one): ☐ Full load air-source heat pump with decommissioning ☐ Full load air-source heat pump with integrated controls ☐ Full load ground-source heat pump with decommissioning ☐ Full load air-to-water heat pump with decommissioning	\$ _____	\$ _____	\$ _____

Projects located in a disadvantaged community (DAC) are eligible to receive incentives that cover up to 85% of project costs, while incentives for projects outside of DACs are capped at 70% of project costs.

Status of Existing Heating System
The existing heating system will be (check one): ☐ Fully removed from the premises/home ☐ Disabled by contractor but left in place ☐ Left in place and fully operational as secondary heating source; integrated controls installed to ensure that heat pumps are primary heating source ☐ Disconnected from space heating system, but operational for domestic hot water production only ☐ Not applicable (new construction or no prior existing system—only for ground-source heat pump applications)

Customer Initials _____

By initialing above, customer is attesting that the information above is accurate.

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*Customer acknowledges that the rebate amount is subject to change based on project review by Con Edison or its agents.

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Required Customer Education and Information

Must check all:

- ☐ Contractor installed the project in compliance with all applicable laws, regulations, codes, licensing, and permit requirements. Any permitting costs incurred were worked out between the customer and contractor without the Program's involvement regardless of when such costs were accrued.
- ☐ Contractors and customers shall work together to resolve any customer concerns. If a customer concern is not related to a violation of Program rules, the contractor is expected to work with the customer to come to a resolution without the Program's involvement.
- ☐ Contractor configured the Clean Heat Program-eligible equipment installed in this project to be the primary heating source in all spaces into which it is installed.
- ☐ Contractor educated the customer on the objective of the Clean Heat Program to minimize the use of heating fuels and about how to operate and maintain the installed system as the primary heating system.
- ☐ Contractor provided the customer with printed product warranty, operation, and maintenance, as well as contractor contact information.
- ☐ Contractor informed the customer that inspection(s) may be requested to confirm that the eligible equipment installed in this project has met all Program requirements. Contractor may assist in scheduling the inspection.

Customer Acknowledgment

I certify that all information above is correct to the best of my knowledge and I have read and agree to all terms and conditions of this rebate.

Customers may not apply for or receive multiple rebates for the same measure from another gas or electric utility.

Con Edison reserves the right to conduct field inspections to verify installations. I acknowledge that Con Edison, its company partners, New York agencies, and authorities will use this information and my attestation to determine whether a rebate will be issued via the contractor. I have read and agree to the terms and conditions for customers participating in the Program included here.

In addition, Con Edison may provide notice to the customer to conduct inspections and Evaluations, Measurement and Verification (EM&V) activity, including post-installation heat pump metering, to ensure the accurate determination of savings, and also to support quality installations and to ensure that the customer complies with the rules of the Program.

Application Accuracy: By my signature below, I represent to Con Edison that the Invoice information submitted with this Form as part of the project application is true, accurate, and complete to the best of my knowledge; particularly, that the Quantities, Measure(s), Material Cost, Labor Cost, and Total Cost information are true, accurate, and complete, and so reflect all relevant information, including charges for labor, materials, equipment, and services performed to complete the installation; and, further, I agree that I must provide to Con Edison upon request original invoices in support of all or any part of the Final Invoice information provided. I hereby affirm that all information regarding the completed installation of Clean Heat Program-eligible equipment described above is accurate and true to the best of my knowledge, and that Con Edison has provided, or will provide, a Customer Incentive that the Contractor must pass to the Customer as an instant discount. The only exception to the instant discount policy is for ground-source heat pump projects, where the incentive may be built into a clearly defined payment plan agreed upon with the Customer and shared with Con Edison.

Utility Data and Personally Identifiable Information: Customer agrees that Con Edison may utilize and provide customer information including customer name, account number, electric and/or gas consumption data, and electric and/or gas energy savings to its third-party evaluation contractor for program evaluation purposes. The evaluation contractor will keep customer information confidential. With advance notice to the customer, following completion of the project and in order to provide Con Edison with an opportunity to review the operation of the eligible measures for program evaluation purposes related to the determination of final project savings and incentives, the customer agrees to cooperate with any effort by Con Edison or its contractors and subcontractors to make or to have made follow-up visits to customer facilities, and the customer shall provide building energy system data and supporting documentation, and otherwise cooperate fully in support of this effort. Con Edison or an authorized entity on behalf of Con Edison may also conduct assessments (including field visits), audits, or inquiry on work performed under the Program in order to maintain the quality standards sought by Con Edison's programs, and the Customer agrees to cooperate fully in connection therewith.

Customer information may also be provided to the New York State Public Service Commission. Any customer information provided to the New York State Public Service Commission will be aggregated with information about other customers and not personally identifiable. Customer agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with New York State Department of Public Service Staff and NYSERDA, including its agents or authorized representatives, consistent with NYSERDA's New York State Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives and other evaluation and measurement activities. (For clarity, the term "project level" includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building, or subsets of the project.)

All non-public sales and customer information transmitted to Con Edison during the application for participation in the Program and during participation in the Program is recognized as sensitive information and handled confidentially. This information, in addition to information about individual program performance, will be shared only with Con Edison and Con Edison's subsidiaries and/or parent companies and their regulators, and will not be made available publicly; provided, however, that Con Edison and Con Edison's subsidiaries and/or parent companies may retain and use statistical, aggregated information, including for research, product development, and strategic planning, provided that neither the Participating Contractor nor the customer is identified individually.

Disclaimer: Customer acknowledges and agrees that Con Edison shall not be liable to customer or any other person or entity in connection with any qualifying project undertaken by customer, including in connection with Con Edison's review or approval of this application and/or worksheets. Con Edison makes no representation or warranty and undertakes no responsibility whatsoever concerning the adequacy of any project design or plan, any construction or installation work, the completion of any project, or the performance of any energy efficiency measures or equipment. To the fullest extent permitted by law, customer, on behalf of itself and any other person or entity, hereby irrevocably and unconditionally releases and forever discharges, and agrees to defend, indemnify, and hold harmless Con Edison, its affiliates, and their respective past, present, and future officers, directors, trustees, stockholders, employees, agents, representatives, successors and assigns, from any and all claims, charges, complaints, causes of action, damages, losses, agreements and liabilities of any kind or nature arising from the design.

Customer: (please print)	Title:	Date:
Signature:		
Landlord: (if different than customer, please print)	Title:	Date:
Signature:		
Participating Contractor: (please print)	Title:	Date:
Signature:		