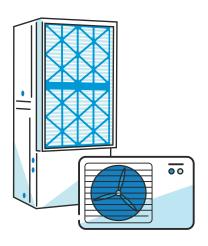




Tips and Tricks to Get the Most Out of Your Heat Pump

Congratulations on your new heat pump! You're on your way to enjoying the benefits of the most environmentally friendly heating and cooling technology available. These tips and tricks can keep your energy use as efficient as possible and your monthly costs manageable.



Simple maintenance goes a long way.

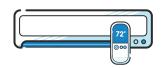
Small things like cleaning your air filter and keeping debris away from outdoor units can help your heat pump run smoothly and extend its lifespan. You can also schedule a regular maintenance checkup with your contractor.



Keep the temperature consistent.

Having a consistent temperature allows your equipment to operate more efficiently and lowers your energy use.

Thermostat settings: Make sure your thermostat (or mini-split remote control) is set to "heat" mode in the winter and "cooling" mode in the summer. For the most efficient results, set the temperature to 68 degrees in the winter and 72 degrees in the summer.*

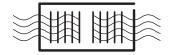


^{*}energy.gov/energysaver/programmable-thermostats

Maximize the Benefits of Your Heat Pump With These Tips and Tricks

Optimize airflow in your home.

Airflow should be directed toward open spaces in your home that will allow the heat or cooled air to disperse evenly and efficiently. If you have a ducted system, make sure that your ducts stay clean and clear. Experiment with your home's layout and see whether obstructions (like furniture) can be moved out of the way.



Consider your refrigerant levels.

Low refrigerant can reduce your heat pump's ability to heat and cool your home. If you suspect this, please contact your contractor to check and refill the refrigerant.



Be aware of defrost mode.

Sometimes, the heat pump might be in "defrost" mode, which can temporarily reduce heating. This is normal and should improve on its own.



Control your device manually in the summer and winter.

Typically, "auto" mode allows your heat pump to alternate between the heating and cooling settings. In the summertime or wintertime, avoid the auto setting to ensure you're not using the A/C on an extra-sunny winter day or the heat on an exceptionally cool summer evening.



Make your home Weather Ready.

Maximize your heat pump's efficiency by installing proper insulation and sealing air leaks. To seek professional guidance, contact a Weather Ready participating contractor today, and you could save thousands on your upgrades.



Learn more at conEd.com/WeatherReady.

Enroll in the Select Pricing Plan.

By enrolling in the Select Pricing Plan, you could save money on your monthly bills compared to what you'd pay under our traditional electric rates. After one year, 80% of heat pump customers who moved to the Select Pricing Plan saved money on their annual electric bill compared to what they would have paid had they not made the switch. Heat pump customers saved an average of 10% over the course of a year. Learn more about the Select Pricing Plan at conEd.com/SelectPricing and enroll today.



Learn how to get the most out of your heat pump. Get in touch with us at homerebates@conEd.com.

