

New York State Clean Heat Program

Midstream Heat Pump Water Heaters

Participation Acknowledgment Form for a \$1,000 Rebate as of 3/1/23

Congratulations on your decision to participate in the New York Clean Heat Program. Your new heat pump water heater will be designed to provide your family or business with year-round comfort, while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers. Please take a few minutes to review and acknowledge the following information regarding your project (**all fields are required**):

Required Fields

- a. Customer Name: _____
- b. Customer Email: _____
- c. Customer Premise Address: _____
- d. Customer Phone Number: _____
- e. Customer Orange & Rockland (O&R) Electric Account Number: _____
- f. Customer Eligibility Key: _____
- g. Installing Contractor: _____
- h. Participating Distributor: _____

Replaced System Type	Project Details/Occupancy (if residential)
Check one: ☐ Electric Storage Water Heater ☐ Oil Indirect Water Heater ☐ Natural Gas-Fired Storage Water Heater ☐ Propane-Fired Storage Water Heater ☐ Natural Gas Indirect Water Heater ☐ Propane Indirect Water Heater ☐ Oil-Fired Storage Water Heater	

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Customer Acknowledgment

I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. This rebate is for the benefit of New York electric Customers of O&R. Customers may not apply for or receive multiple rebates for the same measure from another gas or electric utility. O&R reserves the right to conduct field inspections to verify installations. I acknowledge that O&R, its company partners, New York agencies, and authorities will use this information and my attestation to determine whether a rebate will be issued. I have read and agree to the Terms and Conditions for Customers participating in the Program included here.

By my signature below, I represent to O&R that information stated in this form is true, accurate, and complete to the best of my knowledge; particularly, that the Quantities, Measure(s), Material Cost, Labor Cost, and Total Cost information are true, accurate, and complete, and so reflect all relevant information, including charges for labor, materials, equipment, and services performed to complete the installation; and, further, I agree that I must provide to O&R upon request original invoices in support of all or any part of the Final Invoice information provided. I hereby affirm that all information regarding the completed installation of New York State Clean Heat Program-eligible equipment described above is accurate and true to the best of my knowledge, and that O&R has provided or will provide a Customer Incentive, through the Incentive Option agreed upon.

Customer agrees that O&R may utilize and provide Customer information including Customer name, account number, electric and/or gas consumption data, and electric and/or gas energy savings to its third-party evaluation contractor for Program evaluation purposes. The evaluation contractor will keep Customer information confidential. With advance notice to the Customer, following completion of the project and in order to provide O&R with an opportunity to review the operation of the eligible measures for Program evaluation purposes related to the determination of final project savings and incentives, the Customer agrees to cooperate with any effort by O&R or its contractors and subcontractors, to make or to have made follow-up visits to Customer facilities, and the Customer shall provide building energy system data, supporting documentation, and otherwise cooperate fully in support of this effort. O&R or an authorized entity on behalf of O&R may also conduct assessments (including field visits), audits, or inquiry on work performed under the Program in order to maintain the quality standards sought by O&R's programs, and the Customer agrees to cooperate fully in connection therewith.

Customer information may also be provided to the New York State Public Service Commission. Any Customer information provided to the New York State Public Service Commission will be aggregated with information about other Customers and not personally identifiable.

All non-public sales and Customer information transmitted to O&R during the application for participation in the Program and during participation in the Program is recognized as sensitive information and handled confidentially. This information, in addition to information about individual Program performance, will be shared only with O&R and O&R's subsidiaries and/or parent companies, and their regulators, and will not be made available publicly; provided, however, that O&R and O&R's subsidiaries and/or parent companies may retain and use statistical, aggregated information, including for research, product development, and strategic planning, provided that neither the Participating Contractor nor the Customer is identified individually.

In addition, O&R may provide notice to the Customer to conduct certain additional inspections and "Evaluations, Measurement, and Verification" (EM&V) activity, including post-installation heat pump metering, to ensure the accurate determination of savings, and also to support quality installations and to ensure that the Customer complies with the rules of the Program.

Customer (please print):	Title:	Date:
Signature:		
Participating Contractor (please print):	Title:	Date:
Signature:		